

AB Gaid...

Foreword

There are individuals whose paths you cross and not only do you feel grateful for the encounter, but the memory of it remains etched in your heart. Abubakar Suleiman, lovingly referred to as Abu unquestionably belongs to this category.

As the Group Chief Human Resources Officer of Sterling, I am both honored and delighted to introduce you to "Abu Said" – an e-book crafted by our dedicated employees to commemorate Abu's 50th birthday.

Within these digital pages lies a collection of wisdom, insights, and reflections that attempt to encapsulate the essence of Abu's transformative leadership journey. He is a true champion of innovation, a maverick in embracing alternative ideas, and a living testament to the power of free expression.

Abu's remarkable ability to infuse life into our workplace has left an indelible mark on all of us,

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creating a culture that values experimentation, open dialogue, and the relentless pursuit of progress. His unwavering belief in the potential of each person has catalyzed a transformation that extends beyond our organization and into the very fabric of our society.

"Abu Said" is a mosaic woven from the threads of Abu's incredible insights, curated from his speeches and interactions over the years. Through this e-book, we pay homage not only to Abu's accomplishments but also to his enduring impact on Sterling Bank and the lives he has touched.

As you navigate through the pearls of wisdom contained herein, I hope that you find inspiration to shatter boundaries, explore uncharted territories, and embrace the unconventional with the same fervorthat Abu exemplifies.

Temi Dalley

Group Chief Human Resources Officer Sterling Financial Holdings Company AB Gaid...

What to Expect

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Leadership and Influence



As **leaders**, we need to think carefully about the stories we tell and how they tie into what matters to the **workforce**.









You have to present a **picture** of the **future** that is beyond profitability and is appealing to people who seek impact.



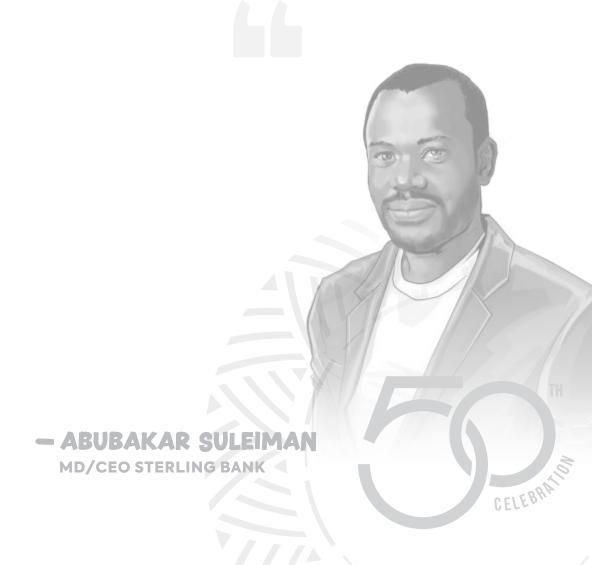


If you can't build a company that outworks a set of **core values** or a company **purpose** that speaks to something that deeply matters to people, then it is difficult to inspire and lead them.





I believe that if you are **lucky** enough to hold a senior role in a significant company in Africa, you have an **obligation**.





To **lead** is to **trust**. You are not their leader until they trust you and they will never trust you if you don't trust them. To lead is to earn the trust of others.

Don't trust anyone that distrusts them. Hence, to lead is to trust.







Your advantages do not make you superior. Your exposure, your talent, your skills, your mental strength - these are advantages you are bestowed with. Your sacrifices, your commitment, your empathy, your patience - these you may take some credit for but they don't make you superior."





Innovation can be as simple as changing where the door in the house is such that it serves better.

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Diversity cannot thrive in a place of fear, no matter how much we preach. A truly diverse workplace has to be a place of freedom, a place where being different makes people attentive not dismissive. Then our diversity can be more than just ticking the boxes.





Any organization that's not having uncomfortable discussions is not going anywhere.







Profit is only sustainable when your people are **happy**.

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- ABUBAKAR SULEIMAN
MD/CEO STERLING BANK

CELEBRATION

CELEBRATION



Across the fence, what is seen is not a perfect garden just carefully rendered patches and curated flowers, dutifully watered. All the imperfections are still there but invisible. Be kind to your relationships, they are better than you think. The grass ain't always all green.





Every **leader** needs to take a break from the arena of power to reflect, free of the burden of entourage, the pressure of office and the hopelessness of negative narratives.





Success is **self-reinforcing**, you take the gift of life, you water it with gratitude, it leads to action and you harvest progress.

It's up to you.

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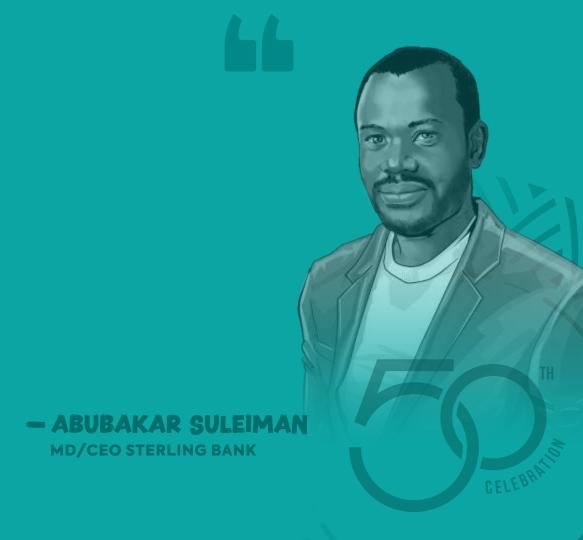
To see an incredible

performance, do a bit more,

ask a few more questions,

and prevent a few more

mischiefs around you.



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Wherever or whoever you seek your validation from **controls you**.







If it is **easy** and **valuable**,

It has been done. If it has
value but it is difficult, then
you have a job. Stop searching
for a purpose steeped in ease,
that's not how it works.





The day your subordinates stop **bringing** you their problems is the day you stopped **leading** them.





Career and Growth





Work harder than your peers and seek guidance through mentorship programs, reading and listening.

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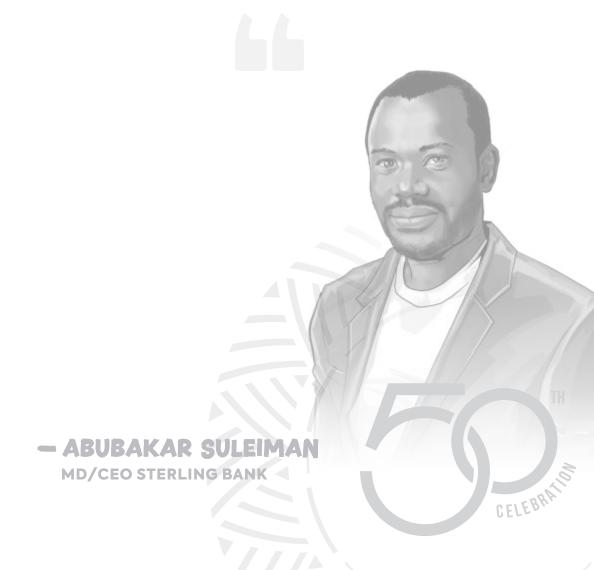
Incompetence is corruption, if not worse.







Luck is simply opportunity meeting preparation and preparation on my side means a lot of hard work.





Regardless of what your first job is, find out the requisite skills you need to **grow** in your chosen career path and do your best to acquire those skills or get **mentored** by those who have done what you want to do.







The most important gap in your life is between the value you create and what you are rewarded for, and the trick is to keep widening it. In relationships, let people owe you. At work, be under compensated and in public, be underestimated. Give more than you get."





A hunting family expects food to be killed and brought home every day, conservation be damned. The ranching family understands tendering and knows that there is a time to rear and a time to reap.

Know the kind of investors you are carrying and be sure they are your kind, human kind.





A poorly executed

PowerPoint presentation is not just poor slides, it is poor communication









There's a **genius** and there's a **fool** in everyone we meet. Let the genius in you meet other geniuses and let the fool in you laugh with other fools but never ever put down a fool because you might kill the geniuses within.



Knowledge and **experience** are multiplied when shared.

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Hope is as important as oxygen & freedom, don't ever let anyone take yours away.

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One of the most damaging
things that can happen to you is
to find reasons for your
setbacks outside of yourself.
Once there's someone else who
can be blamed, there's
someone else controlling your
progress.



Whatever your **destination** is, whatever **goals** you have, you are better off getting there on time.





Let's not focus our attention on measuring short-term output. We should figure out how to create long-term sustainability"







If you lose the **pace**, don't lose the **miles**.





You can **build** or you can **complain**, it is not dignifying to attempt both.





We **create** value by taking something we believe in, projecting our vision into it, & then investing to make it a **reality**."





Life Lessons

- ABUBAKAR SULEIMAN





Service to humanity
(or to a nation) is like
breathing, it can be done
from anywhere. If you are
not already serving where
you are, you are unlikely to
start from where you
are hoping to be.





You are as knowledgeable as
the ignorance you are willing
to acknowledge, as
comfortable as the sacrifices
you have resolved to make
and as free as the
consequences you are
committed to live with.





You cannot move forward
without looking forward.
We will have to stop living
in our past & start mapping
a future, start using all
that knowledge of where
we came from to create a
roadmap to where we
desire to be."





The **choices** we make will determine the path we take. It is either **risk-on** or **risk-off**. Never risk-free.



Optimism is not fantasy, it is the ultimate act of pragmatism. It is honouring what is possible and desirable even as we make sacrifices at the altar of what is present & undeniable. Vision is anchored in optimism but must be rooted in reality. Celebrate what is possible.



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Where wealth is seen as a seedling to be nurtured, optimism reigns supreme, the **future beckons**, investment flows. If you treat wealth as a harvest, you

live in fear of losing it.



Make a habit of **listening** when it's most difficult to, there may be something worth hearing.

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Friction is the enemy of speed, alignment accelerates progress. If our sole objective is progress, we must do everything possible to minimize friction.





If you can no longer find a reason to be hopeful, you cannot possibly find a reason to be helpful.

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If you are only in groups
where you are never wrong,
you are becoming a dangerous
person without knowing it.
Be in uncomfortable groups
that's the nature of
diversity, the price
of learning."





Even your adversity is a gift, it yields resilience and persistence, it builds **character**.







On some days, the most powerful thing you can do requires you to sit still, to seemingly **do nothing** - listening...reflecting... patience.



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The biggest wins are to be found in the fog.

Not many can see beyond the chaos but those who do will win big.

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Two people looked at the same object, one saw potential, the other, hopelessness. The object is the same, it's the vision that's different. The lenses through which you look determines what you see.







No matter how high you jump, it will not make you taller. Let's just calm down and do the hard work, **greatness** takes time.

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Hope doesn't mean things aren't dark. It means you have reached deep down and found a possible pathway towards light.







I am an **optimist**. It is a glorious state of being, constantly seeing the good in others and the limitless possibilities in the future. I couldn't

imagine being otherwise.



